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## **Andrea Gonzalez**

From: TexReg@sos.texas.gov

Sent: Monday, August 2, 2021 10:41 AM

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TRD Number: 202102996 For Issue of: 08/13/2021

Submission Date: 2021-08-02 10:36 AM Receipt Date: 2021-08-02 10:41 AM

**Proposed Rulemaking Submission** 

Agency Name: Public Utility Commission of Texas

Agency Code: 0052

Liaison: Andrea Gonzalez

Title Number: 16

Part: 2

Chapter Number: 25

Chapter Name: SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS

Subchapter: B

Subchapter Name: CUSTOMER SERVICE AND PROTECTION

TAC Section Numbers: 25.43

Action Code: Amendment

File Name: 51830txpub

Graphics Included: Y

## **Andrea Gonzalez**

From: TexReg@sos.texas.gov

Sent: Monday, August 2, 2021 10:42 AM

To: Andrea Gonzalez

**Subject:** TEXAS REGISTER ACKNOWLEDGMENT OF RECEIPT

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TRD Number: 202102997 For Issue of: 08/13/2021

Submission Date: 2021-08-02 10:39 AM Receipt Date: 2021-08-02 10:41 AM

**Proposed Rulemaking Submission** 

Agency Name: Public Utility Commission of Texas

Agency Code: 0052

Liaison: Andrea Gonzalez

Title Number: 16

Part: 2

Chapter Number: 25

Chapter Name: SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS

Subchapter: R

Subchapter Name: CUSTOMER PROTECTION RULES FOR RETAIL ELECTRIC SERVICE PROVIDERS

TAC Section Numbers: 25.471, 25.475, 25.479, 25.498, 25.499

Action Code: New and Amendment

File Name: 51830txpub.docx